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# Rae-Line Saves 20% in Quality and Time through SYSPRO Implementation

Fully integrated solution supports expansion and meets changing requirements

**rae-line**

Rae-Line

Established in: 1972

Company size: 150 staff

## Customer Profile

Established in 1972 and based in Melbourne, Australia, Rae-Line is a market leader in the design and manufacture of commercial upholstery. The company employs more than 150 staff and operates 10 factories, supplying some of the biggest names in the automotive, heavy transport, recreational vehicle and upholstery industries.

## Their Business Challenge

Rae-Line's inhouse ERP solution was no longer keeping pace with its growth. The system didn't include Material Requirements Planning (MRP) and the financial system was separate. Management identified a need for a fully integrated, robust system to meet its changing requirements and support future expansion.

## The Solution

Rae-Line evaluated six ERP suppliers before selecting SYSPRO based on the capabilities of the solution and the responsiveness of the team. From bulk upload of sales orders to bills of material, inventory controls, stocktakes, Material Requirements Planning (MRP) and all the way through to the financial processes, Rae-Line found that SYSPRO was strongly aligned with its business processes.

## The Outcome

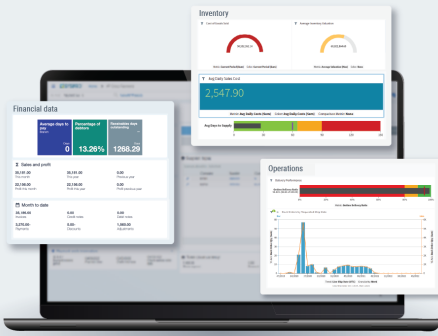
As a single point of entry, SYSPRO supports the 60% growth in staff and orders experienced by Rae-Line over the past two years. In addition, Rae-Line has seen a 20% improvement in quality and time through its ability to feedback information, resulting in fewer mistakes and reworks.

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“Ultimately, SYSPRO was the clear winner with their can-do attitude, ability to understand and meet our requirements, and the stability to support us for the future.”

– **Brett Vorhauer**, Managing Director, Rae-Line.

## SYSPRO 8 Benefits to Customer



- Ability to satisfy greater customer demand with existing admin team
- Increased efficiency in production planning
- Ability to meet customer needs on time, every time
- Real-time access to accurate information via mobile devices
- Enhanced ability to measure productivity and quality

SYSPRO's ability to handle a 50% increase in demand from Rae-Line's customers, as well a 60% growth in staff and orders over the past two years, has validated the management team's belief that the solution offers the best alignment with its business. As a fully integrated, robust system, SYSPRO is capable of supporting Rae-Line's future expansion and meeting its changing requirements.

Because SYSPRO is fully integrated, Rae-Line's production staff know exactly what a customer needs on any particular day, increasing its efficiency in production planning. This ensures Rae-Line can satisfy customers on time, every time. The company is also able to meet customer expectations relating to high-quality products and service, which include on-time delivery three times a day, the flexibility to make changes on the fly and only 10 rejects for every million parts.

SYSPRO Manufacturing Operations Management (MOM) has made a tangible difference to the business. With 100 staff engaging in more than 500 jobs a day, MOM enables Rae-Line to measure critical factors such as productivity, quality and the actual time staff are clocked into jobs.

SYSPRO'S depth of industry knowledge, understanding of the Rae-Line operation and excellent support have helped Rae-Line use the solution to optimally enhance its business. Over the next few years, Rae-Line expects to realize many more benefits.



## About SYSPRO

SYSPRO is a leading, global Enterprise Resource Planning (ERP) software provider, specializing in key manufacturing and distribution industries. Our Industry-built solutions and services are designed to make things possible.

SYSPRO's ERP solution empowers customers to take the next step – whether it is expanding into new territories, adding new product lines, transforming business processes, or driving innovation. Through our ERP software, customers gain access to solutions, processes, and tools to assist in the management of data for key business insights and informed decision making. The solution is scalable and can be deployed in the cloud, on- premise, or both, and accessed via the web on any device to provide customers with choice and flexibility.

As a trusted advisor, SYSPRO remains focused on the success of partners and customers. With a strong commitment to channel partner growth, SYSPRO customers are backed by a team of global experts that drive maximum value out of IT systems and business solutions. We are committed to addressing the unique needs of our customers, enabling them to easily adapt and remain resilient. Our evolving solutions are aligned with industry trends and leverage emerging technologies that will enable partners and customers to secure a digital future and to gain a competitive advantage.

Learn more about SYSPRO's ERP solutions at [www.syspro.com](http://www.syspro.com) or contact us on [info@syspro.com](mailto:info@syspro.com)